# APR 2 8 2006

## STEVENS & SHOWALTER, L.L.P.

Atternery, at Law

RICHARD C. STEVENS ROBERT L. SHOWALTER-THOMAS E. LEES

7019 CORPORATE WAY DAYTON, OHIO 45459-4238

PATENTS, TRADEMARKS, COPYRIGHTS & RELATED MATTERS

OF COUNSEL

MICHAEL D. FOLKERTS CHARLENE L. H. STUKENBORG

4 ALSO ADMITTED IN KENTUCKY

TELEPHONE (937) 438-6848 FACSIMILE (937) 438-2124 EMAIL: SSLLP@SPEAKEASY.NET

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TO:	Name:	Examiner Jinsong Hu, Art Unit 2154		
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	Fax No.:	571-273-8300	Phone No.:	
	Name:	Robert L. Showalter, Reg. No. 33,579		
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	Our. Ref.:	Serial No. 09/760,975; Docket RSW920000061US3	Yrans. No.:	
# Pages (incl cover):		15	<u></u>	

## **REMARKS:**

# **OFFICIAL**

AMENDMENT AFTER FINAL REJECTION (non-fee)

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#### PATENT

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants

Brabson, et al.

Serial No.

09/760,975

Filed

01/16/2001

Title

METHODS, SYSTEMS AND COMPUTER PROGRAM

PRODUCTS FOR PROVIDING TRANSACTIONAL QUALITY

OF SERVICE

Docket

RSW920000061US3

Examiner

Jinsong Hu

Art Unit

2154

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ney Reg. No. 33,579

## AMENDMENT AFTER FINAL REJECTION

Sir:

This Amendment is being filed in response to the final Office Action dated February 27, 2006. Reconsideration and reexamination are respectfully requested in light of the amendments and remarks below.

Amendments to the Claims are reflected in the Listing of Claims that begins on page 2 of this paper.

Remarks begin on page 10 of this paper.